

Sacrewell Annual Passes ("S.A.P" hereafter) Terms and Conditions

One card will be issued per S.A.P. The card can be associated with up to four named persons per family membership, and one named person for single person memberships. Only named persons may use the S.A.P. The name and number of persons associated with the S.A.P. is written on the reverse of the S.A.P. card by Sacrewell. The S.A.P are non-refundable and non-transferable. Any S.A.P being used fraudulently will be retained by Sacrewell and no refund issued.

The S.A.P. must be presented on arrival on all return visits to gain free admission. Any visitors unable to produce their pass will be charged the normal admission price which will not be refunded.

Sacrewell reserves the right to request proof of purchase and /or identification upon entry to the farm, and to charge normal admission price to any visitor unable to prove that they are the original annual pass holders.

The S.A.P are valid for unlimited return visits for 13 months from the date of issue for the original pass holders only. Expired S.A.P. will not be accepted for free return admission and normal admission price will be charged.

The S.A.P does not entitle you to free entry for events unless stated otherwise, and tickets to these events will need to be purchased separately without additional discount.

All children must be accompanied by an adult over the age of 16.

Sacrewell can replace lost or damaged S.A.P. at £5 charge per card.

Sacrewell reserves the right to refuse admission.

Annual Pass Holder Criteria

Child Annual Pass: A named child who is aged 2 or above and under the age of 13 years old on their arrival into Sacrewell.

Adult Annual Pass: Any named person who is 13 years old or above on their arrival into Sacrewell.

Family Annual Pass: To include four named persons that meet the admission criteria stated below in the following format: One adult and three children **or** two adults and two children.

Childminder Annual Pass: To include one named adult and three children. The adult on this pass is named and non-transferable, and children are unnamed. This pass is for business use only and cannot be used for personal use. Childminders must bring their Ofsted Childminder Registration Certificate with them to be eligible to purchase a Childminder Annual Pass.

Concession Annual Pass: Either a named person who is 60 years old or above on their arrival into Sacrewell (Senior concession) or for any named persons belonging to Emergency Services, NHS and Armed Forces (who must show a valid Blue Light Card to be eligible for this offer as set out in these guidelines https://www.bluelightcard.co.uk)



Definitions for admission and annual pass holders

Child: A child who is aged 2 or above and under the age of 13 years old on their arrival into Sacrewell.

Adult: Any person who is 13 years old or above on their arrival into Sacrewell.

Concession: Includes seniors (Any person who is 60 years old or above on their arrival into Sacrewell) and persons belonging to 'Emergency Services, NHS and Armed Forces' (who must show a valid Blue Light Card to be eligible for this ticket, as set out here <u>https://www.bluelightcard.co.uk/</u>)

Family: Includes one adult and three children or two adults and two children.

Carers: Free admission for carer accompanying a person who requires support, with proof of Carer's Allowance letter or Disability Living Allowance letter or Personal Independence Payment letter.

Under 2's: A child that is 1 years old or below.

Discounts and offers

Sacrewell reserves the right to withdraw, amend or cancel a discount offer associated with the SAP at any time. Discounts and offers are shows on the Sacrewell website.